

Torbay and South Devon NHS Foundation Trust

Viridor offer a total waste and recycling solution that operates across 30 different Trust sites under a single contract.

Highlights:



30 sites



Zero waste to landfill



5-year fixed price partnership



Single waste service provider



Driving down costs over 5% percent whilst increasing recycling

What services do we provide?

General Waste
Mixed Recycling
Glass
Food
Green Waste
WEEE (Waste Electrical and Electronic Equipment)
Wood
Construction Waste
Hazardous Waste

Background

Before the start of the current contract, Viridor were 1 of 6 suppliers being used to manage the Trust waste and recycling needs. Since 2015, Viridor has consolidated a 5-year partnership with the Trust, putting together an integrated and recycling solution across 30 sites in the South Devon, Torquay and Torbay area, including community hospitals.

A sustainable solution

Viridor offer the Trust an integrated solution which caters for all waste streams across each of their 30 sites under a single contract. This contract included prices for disposals and transport, providing the Trust with a waste management solution that enables them to use only one provider.

Viridor ensures a high level of detail is provided for reporting and detailing end destinations for waste streams. Approximately 50% of the waste produced per month now is given new life (including clinical waste), adhering to set KPIs giving the Trust continued confidence in the service we provide.

An improved service

Viridor take the hassle out of recycling by providing the Trust with an integrated collections service under a single provider. This allows them greater ease and efficiency in analysing their waste and recycling, further enabling us to work with them toward improving their recycling rates.

Since 2015 Viridor have made a number of adaptations to the service, to improve recycling and reduce traffic to the site, in line with its sustainability targets:

- Commercial waste bins collected by Viridor have been reduced on site with in-house collections implemented, and waste disposed of in a portal compactor. This has allowed the Trust to analyse waste being generated by departments and raise awareness of recycling opportunities.
- We implemented zero waste to landfill across all of the Torbay and South Devon sites from day one of the contract.
- We provide a detailed breakdown of material collected for each site, including dates for collection, number

of collections for each week and estimated tonnages, so we can easily identify problems and areas for improvement.

- We produce reports and provide statistics to the Board on a monthly basis, and review KPIs at quarterly face-to-face meetings. By maintaining positive customer relationships Viridor are able to offer targeted solutions that can be put into place quickly.

Benefits of working with Viridor:

- Zero waste to landfill
- Cost saving
- Reduced carbon footprint
- Increased recycling rate
- Detailed reporting
- Quality assurance